

Service Desk

Serviceweb Ltd - Charges as of 1/1/16

On-site Work:	Includes first half hour labour on-site Thereafter half hour increments	£75.00 + vat £37.50 + vat
TeamViewer Remote Work:	First hour labour Thereafter half hour increments	£50.00 + vat £25.00 + vat
In House Work: (e.g Walk-in Repairs)	Desktop and Laptop (Inspection & Labour up to first hour) Data Migration Data Recovery per hour Per hour for any other work	£75.00 + vat £50.00 + vat £75.00 + vat £75.00 + vat
Server On-site Work:	Includes first half hour labour on-site Thereafter half hour increments	£95.00 + vat £47.50 + vat
Server Remote Work:	First hour Thereafter half hour increments	£95.00 + vat £47.50 + vat
Insurance Quotations:	Computer Inspection and report iPad, iPod Inspection and report	£50.00 + vat £25.00 + vat
Deliveries:	APC Bag or Parcel, CT Postcode APC Bag or Parcel non CT postcode APC Parcel under 20 kg APC Parcel over 20 kg	£ 6.00 + vat £10.00 + vat £12.00 + vat £ POA + vat
Collections or Returns:	Within 20 mile Radius	£ 10.00 + vat

(VAT is charged at 20%)

**PLEASE REMEMBER TO BRING
YOUR RECEIPT BACK WITH YOU
WHEN COLLECTING REPAIRS**